

## **Terms & Conditions – Jet2holidays x Mitchells & Butlers Prize Draw**

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 9:00am on 14<sup>th</sup> July 2025 and closes at 11:59pm on 29<sup>th</sup> August 2025.
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc, Mitchells & Butlers plc, Virgin Experience Days Limited, Matalan Limited or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

### **How to enter:**

3. Jet2holidays will hosting landing pages at [jet2holidays.com/ultimatesummerngiveaway](https://jet2holidays.com/ultimatesummerngiveaway)
4. To enter this prize draw you must enter your name and email address at [jet2holidays.com/ultimatesummerngiveaway](https://jet2holidays.com/ultimatesummerngiveaway) before the closing time and date detailed in paragraph 1 above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

### **Choosing the winners:**

6. There will be 24 lucky winners of the prize draw: 1 x winner of the Jet2holiday, 10 x winners of the £150 Virgin Experience Day Gift Card plus a £100 Mitchells & Butlers Dining Out Gift Card, 10 x winners of a £100 Mitchells & Butlers Dining Out Gift Card; and 3 x winners of a £100 Matalan Gift Card
7. The winners will be randomly selected through a computer-generated process.
8. The winners of the prize draw will be notified by email within 7 calendar days after the closing time for the prize draw. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available, or if (in relation to the Virgin Experience Day Gift Card or Mitchells & Butlers Dining Out Gift Card prize) the email to the winner confirming their prize is rejected, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winners of the Jet2 holiday and Matalan Gift Card prizes will be required to confirm acceptance of their prize within 5 calendar days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

### **The Prize:**

11. The first winner randomly selected will win a 7-night family Jet2holiday to Crete, Greece.

(the "Holiday Prize" which is subject to "Holiday Prize Terms" and "General Terms")

### **Holiday prize**

- (a) a 7-night Jet2holiday for 2 adults (aged 18 or over at the time of travel) and 2 children (aged 12 or under at the time of travel) in a one Family Room with Garden View on an All Inclusive Board Basis at the [Lytos Beach, Crete, Greece](#). This prize includes return flights for up to 4 people from any Jet2.com UK base that flies to Crete, Greece, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.

- (b) This prize must be booked by 03/10/25 with all return travel completed between:

- 03/09/2025 - 16/10/2025
- 20/04/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 10/08/2026
- 01/09/2026 - 22/10/2026

### **Runner up prizes**

- (a) The next 10 randomly selected winners will each win a £150 Virgin Experience Days Out digital gift card together with a £100 Mitchells & Butlers Dining Out digital gift card, which will be subject to the Virgin Experience Digital Gift Card prize terms. and the Mitchells & Butlers Prize Terms respectively.
- (b) The next 10 selected winners after that will each win a £100 Mitchells & Butlers Dining Out Digital Gift Card, which will be subject to the Mitchells & Butlers Prize Terms.
- (c) The next 3 selected winners after that will each win a £100 Matalan Digital Gift Card which will be subject to the Matalan Digital Gift Card prize terms

### **Holiday prize terms**

12. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
13. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
14. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In

the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.

15. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
16. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
17. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
18. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
19. Any optional purchases or supplements are subject to the Terms and Conditions. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
20. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

#### **Matalan Digital Gift Card prize terms:**

Full terms and conditions for gift cards are below and can be linked to this page **Our Terms & Conditions - Matalan**

21. Gift Cards and E-Gift Cards can be redeemed at all participating Matalan stores within the UK or online at [www.matalan.co.uk](http://www.matalan.co.uk) as full or part payment towards our products.
22. When using a Gift card or E-Gift Card as full or part payment towards our products, the value/amount paid for your purchase will be deducted from the balance on the Gift card or E-Gift Card. Gift cards and E-Gift Cards cannot be exchanged for cash or vouchers. We do not give change or refunds on Gift cards or E-Gift Cards. Any remaining balance on a Gift Card or E-Gift Card can be used against future purchases provided that the card has not expired.
23. If any product purchased with a Gift Card or E-Gift Card is subsequently exchanged for a product at a lower price or is refunded, any money owing will be refunded back to the Gift Card or E-Gift Card or alternatively a Refund Card will be issued (see terms for Refunds Cards below).
24. The Gift Card is not for resale and cannot be exchanged for cash or vouchers. Gift Cards are non-refundable. Please protect your card and treat it as cash; we cannot replace lost, stolen or damaged cards.
25. Gift Cards purchased in a Matalan store can be activated with a minimum value of £1 and have a maximum limit of £500.
26. Gift Cards and E-Gift Cards purchased online must have a minimum value of £10 and have a maximum limit of £500 for Gift Cards and £200 for e-Gift Cards.

27. Gift Cards purchased in a Matalan store will be valid for 24 months from the date of activation and any remaining balance will be cancelled on expiry of the validity period.
28. Gift Cards and E-Gift Cards purchased online will be valid for 24 months from the date of last use and any remaining balance will be cancelled on expiry of the validity period.
29. Please treat the Gift Card or E-Gift Card as cash. Matalan Retail Ltd will not accept liability for lost, stolen or damaged Gift Cards. Matalan Retail Ltd is not responsible for any unauthorised use of the Gift Card or E Gift Card.
30. Matalan Retail Ltd, reserves the right to refuse to accept a Matalan Gift Card or E-Gift Card which we deem to be tampered with, duplicated or which otherwise is suspected to be affected by fraud.
31. Matalan Gift Cards and E-Gift Cards are not cheque guarantee, credit or charge cards. Matalan Gift Cards and E-Gift Cards are not Matalan Reward Cards and do not in themselves entitle you to any of the benefits of a Matalan Reward Card.
32. There is no right to cancel an online order for a Gift Card or E-Gift Card once the Gift Card or E-Gift Card has been spent in full or part.
33. Matalan Retail Ltd, reserves the right to amend the terms and conditions on the Gift Card and/or E-Gift Card at any time and to take appropriate action, including cancellation of the card if, at its discretion, it deems such action necessary. This does not affect your legal rights.
34. By activating a Gift Card or E-Gift Card you accept and agree to these terms and conditions.

#### **Refund Card Terms and Conditions**

35. Refund Cards can be redeemed at all participating Matalan stores within the UK or online at [www.matalan.co.uk](http://www.matalan.co.uk) as full or part payment towards our products.
36. When using a Refund Card as full or part payment towards our products, the value/amount paid for your purchase will be deducted from the balance on the Refund Card. Refund Cards cannot be exchanged for cash or vouchers. Any remaining balance on a Refund Card can be used against future purchases provided that the card has not expired.
37. If any product purchased is subsequently exchanged for a product at a lower price or is refunded, any money owing will be refunded to a Refund Card.
38. The Refund Card can be activated with a minimum value of £0.01 and has a maximum limit of £500.
39. The Refund Card will be valid for 12 months after last use, after which any remaining balance will be cancelled on expiry of the validity period.
40. Please treat the Refund Card as cash. Matalan Retail Ltd will not accept liability for lost, stolen or damaged gift cards. Matalan Retail Ltd is not responsible for any unauthorised use of the Refund Card.
41. Matalan Retail Ltd, reserves the right to refuse to accept a Matalan Refund Card which we deem to be tampered with, duplicated or which otherwise is suspected to be affected by fraud.
42. Matalan Refund Cards are not cheque guarantee, credit or charge cards. Refund Cards are not Matalan Reward Cards and do not in themselves entitle you to any of the benefits of a Matalan Reward Card.

43. Matalan Retail Ltd, reserves the right to amend the terms and conditions on the Refund Card at any time and to take appropriate action, including cancellation of the card if, at its discretion, it deems such action necessary. This does not affect your legal rights.
44. By activating a Refund Card you accept and agree to these terms and conditions.

#### **Virgin Experience Day Digital Gift Card Terms**

45. Virgin Experience Days Digital Gift Cards have a 12-month expiry date, starting from the date they are ordered.
46. This will need to be spent on the website [www.virginexperiencedays.co.uk](http://www.virginexperiencedays.co.uk) before the expiry date and cannot be extended.
47. You can use a gift card to buy multiple experiences, or as part payment for something more expensive than the balance of your gift card.
48. Once you purchase an experience, this experience will come with its own expiration period anywhere between 6-12 months\*.

\*Dependant on experience

#### **Mitchells & Butlers Digital Gift Card prize terms:**

49. The Dining Out Digital Gift Card ("the Gift Card") may not be exchanged for cash.
50. The Gift Card is not a cheque guarantee, credit, debit or charge card. No change will be given but the balance can be used for future purchases. We will not be held liable for lost or stolen cards - protect this as you would cash.
51. To check the balance of your Gift Card, please visit [www.showmybalance.com](http://www.showmybalance.com) and follow the simple instructions. A Gift Card is valid for 24 months from the later of the date that any value was last loaded onto the Gift Card, or the date that any value on the Gift Card was last redeemed.
52. The Gift Card is valid at any Mitchells & Butlers venue in the UK. You can search all available venues at [www.thediningoutgiftcard.co.uk/](http://www.thediningoutgiftcard.co.uk/).
53. The Gift Card cannot be used (i) to make any online purchase or (ii) at any site not managed by Mitchells & Butlers: please check with your server that the Gift Card can be used at the particular site before ordering.
54. Gift Cards can be purchased with a minimum value of £5, up to a maximum of £500. SMS and email Gift Cards should be treated as cash. If deleted they will not be resent.
55. SMS and email Gift Cards will be free to receive. Digital Gift Cards are valid either presented on a smart phone or printed out.
56. Gift cards can be used multiple times until all of the remaining balance is spent.
57. You can check the balance of your Gift Card at <https://www.showmybalance.com>.

## General Terms:

58. Entries and comments **must not**:
- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
  - (b) disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
  - (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
  - (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
  - (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.
59. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy> <http://www.jet2.com/privacy>).
60. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays and/or Harvester, Toby Carvery, and Stonehouse. If entrants choose to opt in, their details will be retained by Jet2holidays and/or Harvester, Toby Carvery, and Stonehouse for the purposes as set out in their respective privacy policies (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays and Toby Carvery, Stonehouse and Harvester (as applicable)).
61. To enable us to use entries as widely as possible entrants agree that any intellectual property rights in their entries (and any accompanying material) will belong to us and entrants waive any rights they have in relation to their entry and any accompanying material. At our request entrants must sign any documents to assign the rights to us. Entrants also agree that we may decide at our discretion how their submitted material may be used from time to time (which may include entrants' photo where they have submitted one).
62. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
63. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays and Mitchells & Butlers plc (and its group companies) will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays or Mitchells & Butlers plc or its group companies in relation to personal injury or death caused by Jet2holidays or Mitchells & Butlers plc's (or its group companies') negligence or for fraud.
64. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of

the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants, Mitchells & Butlers plc, Toby Carvery, Harvester, Stonehouse, and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:

- (a) repeating or adding further stages to the prize draw; or
- (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

- 65. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
- 66. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.